

Commonwealth of Massachusetts
Department of Telecommunications and Energy
Fitchburg Gas and Electric Light Company
Docket No. D.T.E. 02-24/25
Record Request Response

Record Request No.: DOER-RR-8 (Common)

Please compare the costs described in DOER-RR-2, specifically costs associated with customer information systems, supplier interface systems and regulatory compliance activities, to the overall cost of service.

Response:

From the response to Record Request DOER-RR-2, the total of the CIS, Supplier Interface and Regulatory-Compliance costs is \$352,269 for the Electric Division and \$207,881 for the Gas Division. The overall costs of service are \$17,920,921 for the Electric Division, as shown on Schedule MHC-2 (Electric), Updated Sept. 4, 2002 and \$25,839,247 for the Gas Division, as shown on Schedule MHC-2 (Gas), Updated Sept. 4, 2002. The relation of the total costs to overall cost of service is 1.97% for the Electric Division, .80% for the Gas Division and 1.28% for the two divisions in total.

Person Responsible: Mark H. Collin